



## Next-Generation Court Software Enhances Efficiency and Staff Satisfaction

### The Challenge

The Anderson County, Tennessee Circuit Court Clerk's Office had long relied on Bridge software to manage its operations. As court demands evolved, the legacy system's limited functionality, particularly around scanning, viewing, and managing images, created inefficiencies in their workflows.

Recognizing an opportunity to modernize and better serve their community, the Clerk's Office initiated a search for a next-generation court management solution. They selected the Catalis Court Case Management System (CMS) as their long-term platform to streamline operations, enhance image management capabilities, and position the office for future growth.

### The Solution

After a thorough evaluation process, Anderson County selected Catalis CMS and successfully completed implementation within six months across Anderson County Circuit, General Sessions, and Juvenile courts. Throughout the transition, Catalis provided structured training and responsive support, ensuring staff could seamlessly adopt the new system and begin realizing immediate benefits.

### The Results

Since implementing Catalis CMS, Anderson County has realized measurable improvements across operations and service delivery.

- **Enhanced access and transparency:** A public portal now provides 24/7 online access to case information, reducing call volumes and in-person inquiries while better serving attorneys and citizens.
- **Strengthened financial operations:** Advanced financial functionality delivers precise reporting, streamlined reconciliations, and audit processes that exceed Tennessee state standards..
- **Elevated user satisfaction:** Intuitive case views and faster response times have earned consistent praise from both staff and local attorneys for the system's usability and efficiency.

*"Efficiency is the key to our office workflow. Everything flows smoothly and much more quickly. The financial package of the software is great; our bookkeeper is now one of my happiest employees."*

**Rex Lynch**

Anderson County Circuit Court Clerk

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