

# Enhanced GIS Improves Municipal Mapping Efficiency

## The Challenge

The Town of Drayton Valley, Alberta, needed a modern, user-friendly mapping solution to support planning, development, and assessment services. Their previous system required GIS expertise, limiting access to important spatial data, and placing strain on a single technical role. This created workflow bottlenecks, slowed development and subdivision review processes, and made it harder to communicate property information to residents easily.

## The Solution

With prior positive experience using Catalis solutions, Chief Administrative Officer Jocelyn Whaley sought a platform tailored to the needs of municipal teams. The Town selected Catalis GIS WebMap to expand GIS accessibility across departments and deliver a seamless public mapping experience.

Implementation was smooth and efficient, supported by Catalis' hands-on onboarding. Training emphasized clarity and simplicity, allowing staff with varying technical backgrounds to quickly feel confident using the system without the need for GIS specialization or technical terminology.

## The Results

Catalis GIS WebMap has significantly improved how Drayton Valley accesses and shares mapping information:

- Streamlined subdivision and development mapping workflows
- Increased capacity for in-house technical staff
- Faster responses to resident inquiries
- Increased efficiency and clarity across planning and assessment functions
- High satisfaction and adoption across internal departments
- Public-facing map experience launching soon to support transparency and self-service

Leadership feedback has been overwhelmingly positive, recognizing Catalis GIS WebMap as a long-awaited solution that improves accessibility, service delivery, and internal collaboration.

*"This has been one of the easiest implementations Drayton Valley has ever dealt with. It has been an amazing experience; my staff rave about the professionalism, support, and excellent response times. Seeing our town in Catalis GIS WebMap made my whole day. We cannot wait to share the online version with the public."*

**Jocelyn Whaley** Chief Administrative Officer, Town of Drayton Valley