CATALIS®

SOLUTIONS FOR THE NEW ERA OF CITIZEN ENGAGEMENT

Harnessing Technology to Enhance Local Municipalities

CATALIS

The leading provider of Integrated payments and software solutions for utilities and customers across North America

About Catalis

Catalis is the transformational SaaS and integrated payments partner powering all levels and sizes of government — utilities, municipalities, counties, states, and federal agencies. Our deep expertise, proven track record, and thoughtfully configured digital solutions have helped public servants across the U.S. and Canada to deliver at their highest ability on behalf of their communities.

Solutions to Serve Your Local Municipality

Catalis solutions are built to support local governments from rural to small urban municipalities. As a customer-driven service provider, our trusted advisors are dedicated to delivering advanced solutions that improve everyday municipal operations. Together, we can help your municipality harness the latest technology to connect your citizens directly with your local government.

CATALIS®
ADVANCING GOVERNMENT. ENGAGING CITIZENS.

Challenges Faced By
Local Governments

Enhancing municipal operations is a challenge faced by local governments across North America. With our solutions, your government can connect and simplify municipal information to deliver value to your residents. We're here to help you to do more, with less.

Best-in-Class Support
Dedicated customer support from local government experts to help your municipality address challenges and simplify workflows

One-Stop Shop
Unified solutions and services to centralize municipal information and drive data-informed decisions

TRUSTED BY MUNICIPALITY DEPARTMENTS ACROSS NORTH AMERICA

> SENIOR ADMINISTRATORS

> ENGINEERS

> PUBLIC WORKS DEPARTMENTS

> PLANNING & DEVELOPMENT STAFF

> ACCOUNTING & FINANCE PROFESSIONALS

> CORPORATE SERVICES & CLERKS

Software to Bridge the Gap Between
Local Governments & Citizens

We make it easy for municipalities to manage processes and track key initiatives with our integrated platform. Our transformative digital solutions promote community engagement by seamlessly connecting citizens and government staff.

Request Management Solutions
Citizen request management solutions to promote engagement and streamline inquiries

Enterprise Resource Planning
Results-driven solution that equips municipalities with customized, user-friendly financial tools

Infrastructure Management
Unified system to track assets and make informed decisions on repairs and maintenance

Permitting & License Management
Centralized platform to easily process permits and licenses

Citizen Engagement Solutions
Digital tools that enhance and simplify citizen communications

Geographic Information System
GIS-based solution to review key information in one easy-to-find location

Request Management Solutions

Engage stakeholders with a self-service platform to auto-route and manage requests

- Streamline incoming citizen requests by tracking, escalating, and logging everyday issues like graffiti and potholes

- Produce reports on local government activities by month or year to help measure results, set performance goals, and manage budgets

- Route and resolve all requests promptly with automated workflows and notifications

- Utilize digital request solutions like customizable web portals and mobile apps that reduce citizen call volume, giving your staff time back

Solution Highlights

- Service request map
- Automated notifications
- Document storage & attachments
- Accept requests via mobile app, website, & Twitter
- Customizable portal
- Website integration
- Follow-up training & support

Request Management Solutions

Request Management Enterprise

Request Management

Permitting & License Management

Simplify processes and centralize key data with time-saving digital tools

Permit Process Management

- Increase citizen self-service by leveraging a digital platform for license renewals and fee collections
- Automate the permit process to reduce administrative workloads, eliminate bottlenecks, and save staff time
- Validate data and generate reports to share information with stakeholders
- Utilize specialized software for code enforcement and online licensing

Solution Highlights

- Online licensing & permitting
- Violation & code enforcement
- Fee processing
- Integrated payments
- Searchable database
- Reporting

Enterprise Resource Planning
(Available in Canada only)

Powerful, highly adaptable financial data solution fit for all sizes of governments

- Collaborate and operate across departments using an integrated system for operational functions such as payments and tax calculations

- Access information, customers, and profiles between modules to simplify tasks and streamline decision-making

- Receive dedicated support for installation, training, or questions from the people who designed your software

- Automate the process of compiling, analyzing, and organizing financial data

- Receive custom reports and review valuable insights relevant to your community

Solution Highlights

- Customized tools
- White-glove service
- Integrated software suite
- Reporting & analytics

Citizen Engagement Solutions

Communication tools to support your digital presence and citizen collaboration

Website Management

- Launch a custom-designed website with everything you need from hosting to development
- Receive ongoing training and support from a dedicated team to streamline content migration and website updates
- Deploy designs rapidly with affordable, easy-to-use options that don't require technical skills
- Meet accessibility guidelines with compliant website designs that follow American Disability Act (ADA) and Web Content Accessibility Guidelines (WCAG)

Meeting Management

- Provide advanced features to streamline meeting scheduling and connect the public with updates
- Leverage an intuitive, user-friendly interface suitable for technology users at any level
- Track agendas, create summaries, and manage items with an automated solution

Mass Notification

- Distribute information via email, text messages, push notifications, social media, and voice calls to the community through a single mass communication portal
- Send municipal alerts for inclement weather, road closures, and more
- Deliver targeted information by refining communication groups without manual effort

Economic Development Dashboard

- Save time by automating community dashboards and allowing citizens to pull data such as demographics, workforce, and education
- Benchmark, compare, and display data collected from hundreds of sources using an embedded data feature
- Maintain and share an up-to-date community profile with the click of a button

Citizen Engagement Solutions (Cont.)

Data Visualization

- Share data-driven stories with residents in understandable ways
- Increase trust and facilitate engagement by providing citizens with customized views that they need, when they need it
- Create a single source for municipality transparency and reduce incoming data requests with self-service dashboards

Grant Management

- Manage and track your funding outcomes through a unified system
- Share funding and expenditure information with stakeholders and easily communicate with sub-recipients through one platform
- Save countless hours of administrative time with automated funding tools so your organization can focus on supporting its initiatives and mission
- Centralize your funding platform

Solution Highlights

- Mobile responsive websites
- Cloud-based solutions
- Content services
- Visual story builder
- Report & dashboard templates
- Data transparency
- Remote access meeting scheduler
- Digital records
- Integrated solutions

Citizen Engagement Solutions

Website Management

Meeting Management

Mass Notification

Economic Development Dashboard

Data Visualization

Grant Management

Infrastructure Management

Simplified infrastructure management and planning to support data-driven decisions
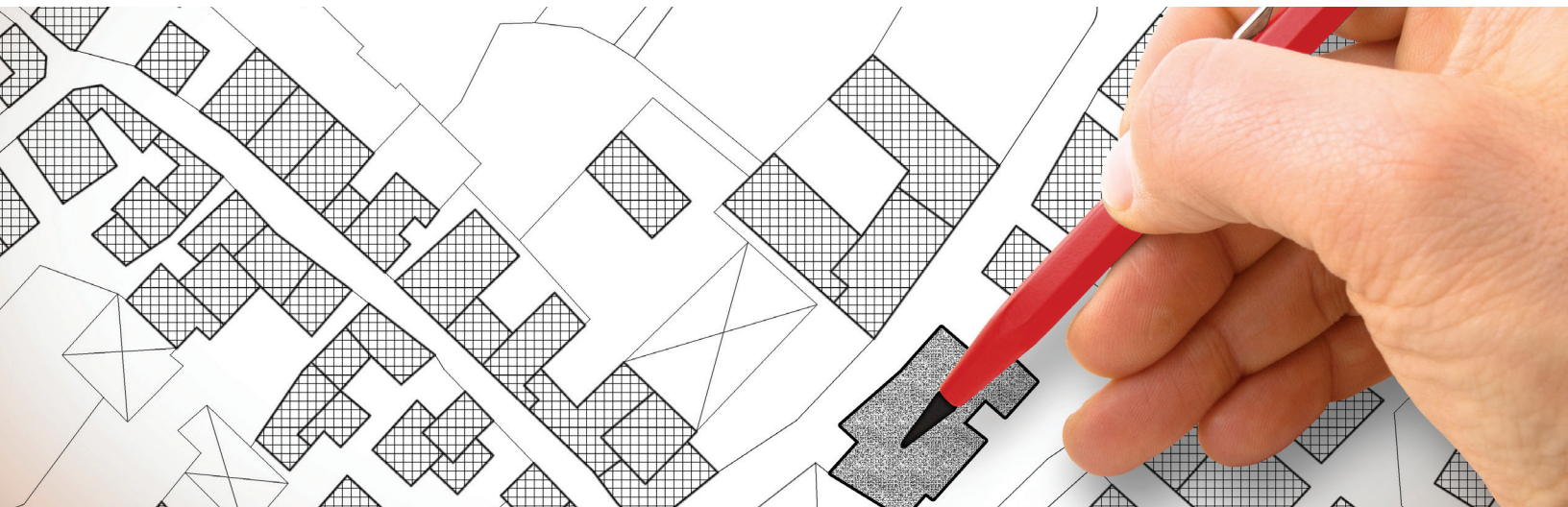
- Track municipal-owned asset classes like roads, fleets, equipment, and more in a centralized database

- Produce service requests and maintenance reports with key information such as location, repair type, and condition for streamlined workflow management

- Allow citizens to report infrastructure deficiencies and service requests via a two-way communication portal

- Receive dedicated support from in-house experts for asset management plans and policies, as well as solution setup and training

Mobile Field Inspection

- Access a municipal hub that works as a centralized database for all asset information including condition and risk assessments, service levels, and basic attributes

- Manage a variety of asset classes such as roads, sewers, fleets, equipment, and buildings

- Collect assets in the field and conduct condition assessments using your smartphone

- Allow citizens to submit service requests, notify internal teams, and follow request progress

- Produce service requests, work orders, and maintenance reports, and then attach them to assets

Solution Highlights

- Asset collection
- Centralized data
- Forecasting
- Full GIS integration
- Off-line mobile data collector

Geographic Information System

One-stop shop for all municipal data to easily track information in a single location

Geographic Information System (GIS)

- Integrate municipal data with tax, assessment, asset management, utility, and property information

- Allow residents to view property information digitally without engaging staff, reducing inbound citizen calls and streamlining repetitive processes

- Gather unique data insights and easily report results to council, administration, and the public

- Reduce information silos and enable cross-department collaboration with consolidated data

- Improve record and project management for tasks like road graveling, oiling, and paving

Weed & Pest Management

- Track weed and pest inspections digitally to eliminate paper records and administrative tasks

- Improve workflows by viewing and collecting data on your mobile device, even without cellular reception

- Prevent duplicate entries through integrated data that automatically syncs with GIS solutions
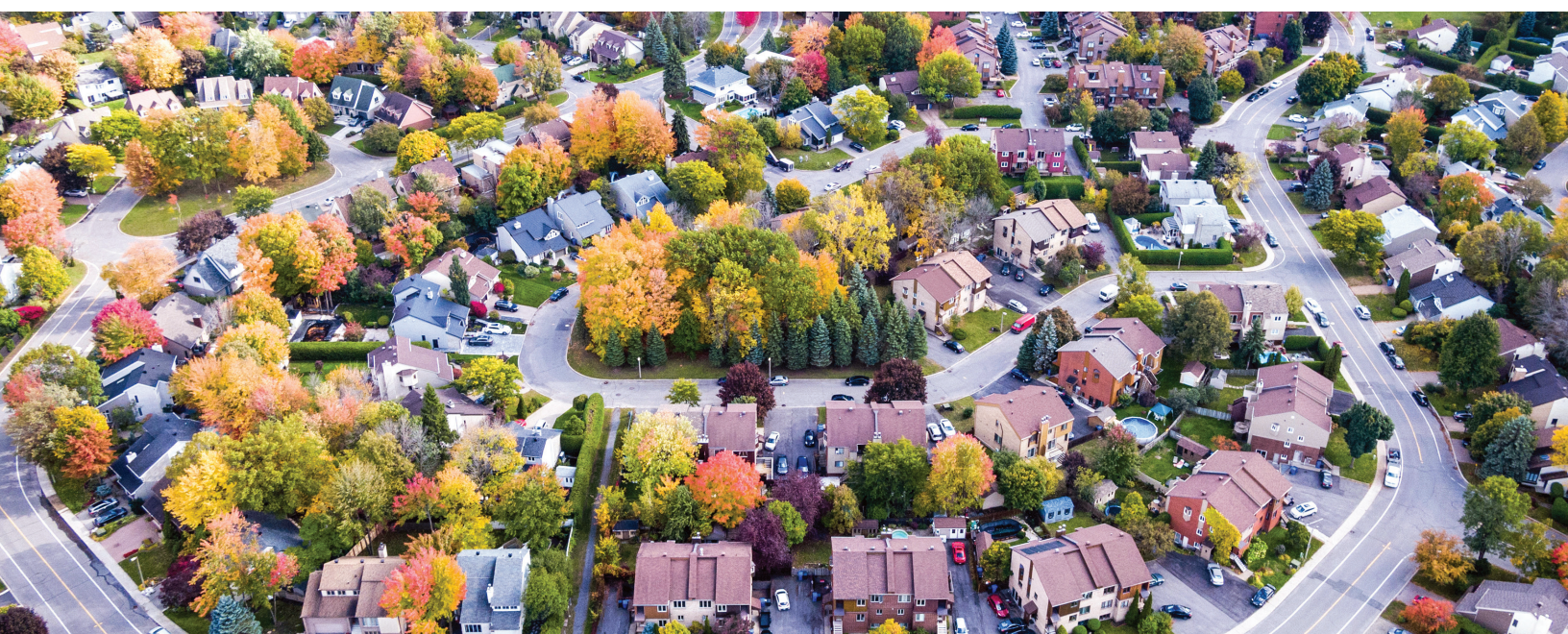
Solution Highlights

- Data insights
- Public portal
- Reporting
- Centralized data
- Data entry & asset collection via mobile device
- Mobile & offline caching

Geographic Information System Solutions

GIS

Weed & Pest Management

CATALIS®

JOIN THE THOUSANDS OF GOVERNMENT AGENCIES ALREADY PARTNERING WITH CATALIS®

We're here to help you modernize your government.
Contact us to get started.

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