



Court Management Solution (CMS) Enhances Court Operations

The Transition

Janissa Miller and her team at the Superior State Courts in Douglasville, Georgia, had been using a trusted legacy system from SUSTAIN since the late 1990s. However, with that system no longer being supported, the team needed to explore new options. While the old system served them well for many years, transitioning to a modern platform offered new opportunities for efficiency and transparency that they hadn't fully realized they were missing.

The Solution

Janissa's team transitioned to Catalis' Court Management Solution (CMS), which offered a more comprehensive, web-based platform. This upgrade brought real-time data access and sharing across judicial offices, including judges, clerks, solicitors, and prosecutors. The enhanced integration capabilities, especially for online payments, and a clearer breakdown of financial transactions were key improvements.

With hands-on support from Amanda and Alyssa of the Catalis (Icon) team, the implementation was seamless. They provided personalized training and system customization, ensuring it met the specific needs of state, superior, magistrate, juvenile, and probate courts.

The Results

Since switching to Catalis' Court Management Solution, Janissa's team has seen significant improvements in their operations. Real-time data sharing has boosted efficiency, enabling quicker access to documents for attorneys and the public. The integrated payment system ensures timely and accurate financial transactions, simplifying reconciliation. Enhanced transparency provides clear insights into fund allocation, fostering trust among clerks and other departments.

With this reliable and efficient system, Janissa's team is now able to serve their community more effectively, streamlining daily operations and improving productivity.

"This new system opened up capabilities we didn't even realize we were missing. It's like moving from a reliable tool to one that transforms the way we work—unlocking new efficiencies and making our processes smoother than ever."

Cyndi E. Hurst

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