

Jury Management Boosts Satisfaction and Efficiency

The Challenge

Operating a barrel with a crank, pulling out a slip of paper, and calling out names might suffice on Bingo night – but this method seems woefully inadequate for jury duty. In Calcasieu Parish, Louisiana, it made jury management vulnerable to human error. “It’s easy to drop a card on the floor – and suddenly, that juror is no longer in the pool,” says supervisor Tammy Thibodeaux.

Mishaps like these were indicative of broader issues: lack of communication with jurors, cumbersome manual data entry, and inefficiencies for judges and staff as they slogged through paperwork and repetitive juror questioning. Jury duty had potential to be more rewarding, less redundant; but how?

The Solution

By integrating a modern Catalis jury management solution, Calcasieu Parish enjoys streamlined workflow that allows instant processing at every touchpoint. Jurors can complete questionnaires online, upload documents, receive reminders via text and email, and seamlessly check-in by scanning their information at kiosks in the courthouse. Judges have remarked that instead of committing hours to fielding paperwork, they can accomplish the same tasks in a matter of seconds with simple keystrokes. Support staff has benefitted from administrative work that has grown exponentially more efficient. “It may seem odd to use this phrase in the context of jury duty,” says Thibodeaux, “but we’re all cruising through the process.”

The Results



400% Faster

time to build a jury panel
(2 hours vs. 30 minutes)



98% Increase

in focus time for judges



100% Satisfaction

rating from jurors

Catalis Jury Management has been beneficial to the entire court, from the jurors – who drive the process – to the judges. We love that we can summon information at the click of a button. The jurors appreciate the open lines of communication and our consideration of their time. And Catalis customer support has always been so patient, kind, and accessible.

Tammy Thibodeaux
Supervisor, Jury Management

 800-280-5281

 clrsales@catalisgov.com

catalisgov.com